

# **Ryan White HIV/AIDS Program**

## **Frequently Asked Questions**

### **What is the Ryan White Program?**

The Ryan White HIV/AIDS Program (RWHAP) is a federally-funded program that provides health care services for low-income individuals living with HIV/AIDS.

### **What services are provided?**

RWHAP provides medical case management, outpatient/ambulatory health services, antiretroviral medications, medical transportation services, and food vouchers.

### **How do I know if I qualify to be in RWHAP?**

Eligibility is based on HIV+ status, income and residency. If you are interested in being in the program, you will have to complete the Intake process with the Medical Case Manager (MCM). Supporting documentation requested by the MCM will be screened to determine if you meet the guidelines.

### **What kind of supporting documentation is required?**

- Lab confirmation of HIV+ status (Western Blot confirmation or detectable viral load less than 6 months old);
- Proof of Residency (Mayor's verification, mortgage or rental/lease agreement in applicant's name, or current Guam ID showing a valid home/street address);
- Proof of Income (e.g. wages, salary, commission or fees; net income from self employment; retirement or Veterans payments; private pensions or annuities; alimony or child support payments; Social Security Benefits; public assistance or welfare payments; unemployment compensation);
- Proof of employment (e.g. current pay stubs, current employment verification from employer indicating monthly or annual salary; self-employment business records, social security and/or other income award letters, most recent year tax returns or other tax documents showing income, e.g. W-2 form);
- Social Security Card;
- Proof of citizenship or resident alien status; and
- Proof of Services (e.g. Medicaid, Medicare, Medically Indigent Program (MIP) or private insurance or letters of denial).

### **RWHAP is the payer of last resort. What does this mean?**

If you are eligible for benefits from any other health insurance plan or program, you must first access benefits from that program. If you have access to insurance through your employer you must sign up for it. RWHAP may be able to help, but you must always access any benefits you are eligible for.

### **Can I have other health care coverage and still be in RWHAP?**

Yes. In some instances, RWHAP may be able to provide services that are not covered by your insurance.

### **What are outpatient/ambulatory health services?**

These are your doctor/clinic visits. Your primary health care will be provided at the Department of Public Health and Social Services (DPHSS) Northern and Southern Region Community Health Centers located at Dededo and Inarajan.

### **What is Medical Case Management?**

Medical case management is a client-centered service that provides assistance in accessing and coordinating services that are critical to maintaining your health and well-being. If you are eligible for RWHAP services, you will be enrolled in medical case management.

### **Why would I need a Medical Case Manager?**

Living with HIV/AIDS can present numerous challenges. The MCM can help you access health care, medications, labs, mental health care, substance abuse treatment, housing and other support services.

### **How do I find a Medical Case Manager?**

You can contact the MCM at DPHSS, Medical Social Services at (671)735-7174.

### **What is the AIDS Drug Assistance Program (ADAP)?**

If you don't qualify for other programs or have sufficient health care coverage, ADAP provides antiretroviral medications for the treatment of HIV/AIDS and PCP prophylaxis for the treatment of opportunistic infections associated with HIV/AIDS. The ADAP is located in Mangilao at the Central DPHSS facility.

**Please call the RWHAP Medical Case Manager at (671)735-7174 or Program Coordinator at (671)735-3603 if you need additional information.**